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## Continuous Improvement Coach and Instructor

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Mike McBride currently serves as Continuous Improvement (CI) instructor, coach and mentor with TMG – a values-driven Program Management company dedicated to Continuous Improvement for clients who desire to optimize performance and results through the use of proven process improvement methodologies. Mike has over 20 years of experience in Quality and Process Improvement and enjoys sharing his knowledge with leaders who want to develop a culture of Continuous Improvement within their organization.

Mike joins TMG after a long career with the U.S Naval Ship Maintenance Community. He started at Norfolk Naval Shipyard (NNSY) in the Quality Control Department where, in addition to his supervisory duties, he was also the department's Quality Improvement coordinator, facilitator and trainer, training all level of personnel in quality improvement methods and serving as coach and facilitator for numerous improvement teams. Mike joined NNSY's Process Improvement Department in 2001 and, as a Lean Six Sigma Blackbelt, coached, mentored and facilitated Lean Six Sigma activities within numerous production shops. Later, as a division head, he managed and coordinated all Value Stream Analyses, their Rapid Improvement Plans and the associated Rapid Improvement Events and Projects. Mike planned, organized and implemented training on the principles of Lean, Six Sigma and Theory of Constraints. He assisted other external commands in C efforts, working with public and private shipyards as well as other Department of Defense agencies. He was also a trained inspector for the Naval Sea Systems Command (NAVSEA) Inspector General Performance and Compliance Inspection (NPCI) process and supported IG NPCI teams across NAVSEA facilities.

In 2011 Mike was selected as the Director for Continuous Improvement (CI) at the U.S. Naval Ship Repair Facility and Japan Regional Maintenance Center (SRF-JRMC) in Yokosuka, Japan. He was a direct report to the Commanding Officer, responsible for the deployment of CI across the command and a member of, and advisor to, the Executive Steering Committee. He ensured that improvement efforts were aligned with and supported Strategic Initiatives and Goals. He interacted with all levels of DoD/DoN leadership and management to include Department Heads, Commanding Officers, and Commander Navy Regional Maintenance Center (CNRMC), NAVSEA, Pacific Fleet (PACFLT) and Fleet Forces Command (FFC) staff. Mike also sat on the Japan Sustainment Community of Practice and the Manning Sustainment Team chartered by FFC, PACFLT, NAVSEA and CNRMC.

Mike provides years of CI experience and talent to TMG's clients. He currently trains, coaches and mentors Green Belts and Bronze Belts in executing DMAIC Projects and Rapid Improvement Events aligned to the client's business goals in order to achieve substantial return on investment. He also assists with the design, development and preparation of our Lean Six Sigma training curricula including simulations, exercises, testing and study guides; all based on the ASQ Body of Knowledge.

